

DUBUQUE COUNTY

Dubuque County Attorney's Office

Dubuque County Courthouse
720 Central Ave.
Dubuque, IA 52001
(563) 589-4470
FAX: (563) 589-4477
email: rrpotter@dbqco.org

Dubuque County Victim Witness Coordinator

720 Central
Dubuque County Courthouse
Dubuque, IA 52001
(563) 589-4470

TYPES OF SERVICE:

Offer support services to victims, information, restitution, assistance in filing Crime Victim Compensation claims, protective orders. Also help witnesses in criminal cases.

SERVES THE FOLLOWING VICTIMS:

All victims

United States Attorney's Office

Northern District of Iowa
Hach Bldg, Suite 400
401 First St., SE
Cedar Rapids, IA 52401-1825
(319) 363-0091
FAX: (319) 363-1990
TTY: (319) 286-9258

Branch Office

Terra Bldg, Suite 670
600 4th. Street
Sioux City, IA 51101
(712) 255-6011
FAX: (712) 252-2034
TTY: (712) 258-4761

TYPES OF SERVICE:

Provides assistance to federal victims and witnesses.

Dubuque County Sheriff

770 Iowa Street
P.O. Box 1004
Dubuque, IA 52001
(563) 589-4420
FAX: (563) 589-7882

Dubuque Police Department

770 Iowa Street
P.O. Box 875
Dubuque, IA 52004-0875
(563) 589-4410
FAX: (563) 589-4497

Dubuque County Clerk of District Court

Dubuque County Courthouse
720 Central Ave.
P.O. Box 1220
Dubuque, IA 52004-1220
(563) 589-4418
FAX: (563) 589-7832

Child Support Recovery Unit

960 Main Street
Dubuque, IA 52001-6709

Iowa Legal Services

(Northeast Iowa Regional Office)
799 Main Street, Suite 280
Dubuque, IA 52001
(563) 588-4653 (800) 942-4619

TYPES OF SERVICE:

Free civil legal service to people meeting low income guidelines.

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Filing fees and out of pocket expenses, but no charge for legal services.

SERVES THE FOLLOWING COUNTIES:

Allamakee, Clayton, Delaware, Fayette, Jackson, Jones, Winneshiek

Legal Hotline for Older Iowans:

1111 9th. St., Suite 230

Des Moines, IA 50314

(515) 992-8161 (800) 992-8161

WEB: www.lawhelp.org/program/898/

TYPES OF SERVICE:

Free legal service to people meeting low income guidelines.

SERVES THE FOLLOWING VICTIMS:

All victims.

FEE INFORMATION:

Filing fees and out of pocket expenses, but no charge for legal services.

SERVES THE FOLLOWING COUNTIES:

Statewide

Dubuque County Relief

Nesler Centre

799 Main, Suite 360

Dubuque, IA 52001

(563) 589-7840

FAX: (563) 589-7861

HOURS: 8:00 – 4:30

Monday - Friday

TYPES OF SERVICE:

Provides necessities: rent, food, clothing, utilities, medical care, and makes referrals to other assistance programs.

SERVES THE FOLLOWING VICTIMS:

Contact the county office for specifics.

Dubuque Visiting Nurses Association

1454 Iowa Street, P.O. Box 359

Dubuque, IA 52004-0359

(563) 556-6200

FAX: (563) 556-4371

email: dvna@mwci.net

TYPES OF SERVICE:

Confidential AIDS testing

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

No fee, sliding fee based on program or service

Gannon Center for Community Mental Health

200 Mercy Drive., Suite 200

Dubuque, IA 52001

(563) 582-0145

FAX: (563) 582-0722

TYPES OF SERVICE:

Counseling

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Medicaid/Medipass & Medicare, Sliding fee.

SERVES THE FOLLOWING COUNTIES:

Clinton & Jackson

Riverview Center Inc.

2600 Dodge Street

Dubuque, IA 52003

(563) 557-0310

CRISIS LINE (888) 557-0310

FAX: (563) 582-8124

TYPES OF SERVICE:

Long and Short term Counseling, Medical and Legal Advocacy, prevention services, community education, and group therapy.

SERVES THE FOLLOWING VICTIMS:

Sexual abuse/assault victims beginning at age 6 and continuing through adulthood.

FEE INFORMATION:

No fee for services.

Helping Services for Northeast Iowa

P.O. Box 372

805 East Main street

Decorah, IA 52101

(563) 387-720)

CRISIS LINE: (800) 383-2988

FAX: (563) 382-5730

email: info@helpingservices.org

Delaware/Dubuque

2728 Ashbury Road
Suite 510
Dubuque, IA 52001
(563) 582-5317
FAX: (563) 582-1086

TYPES OF SERVICE:

24 hour crisis line, crisis counseling, follow-up counseling, group counseling, shelter/safehouse, information, referral, legal advocacy, personal advocacy, community education

SERVES THE FOLLOWING VICTIMS:

Domestic abuse, adult sexual abuse, adult survivors of incest

FEE INFORMATION:

No fee for services. Donations accepted.

SERVES THE FOLLOWING COUNTIES:

Allamakee, Clayton, Delaware, Dubuque, Fayette, Howard, & Winnesheik

Area Aging Agency - Scenic Valley Area VIII AAA

3505 Stoneman Road, Suite 4
Dubuque, IA 52002-5218
(563) 588-3970
FAX: (563) 588-1952
Email: scenicaaa@aol.com

www.scenicvalley.org

TYPES OF SERVICE:

Advocacy, information and assistance, outreach, case management for frail elderly, and employment services.

SERVES THE FOLLOWING VICTIMS:

Older Iowans age 60+

FEE INFORMATION:

Voluntary contribution.

SERVES THE FOLLOWING COUNTIES:

Delaware & Jackson

United Way Services

215 West 6th. Street
Dubuque, IA 52001-6809
(563) 588-1415
FAX: (563) 582-5653
Email: admin@dbqunitedway.org

TYPES OF SERVICE:

The United Way offers referrals and information regarding a wide variety of community resources, including child care, medical care, financial assistance, supplemental food programs, and others.

SERVES THE FOLLOWING VICTIMS:

All victims seeking referrals and information about available community resources.

FEE INFORMATION:

No fee.

SERVES THE FOLLOWING COUNTIES:

Allamakee, Clinton, Clayton, Delaware, Dubuque, Jackson & Jones

Dubuque Community Y Domestic Violence Program

P.O. Box 1301
Dubuque, IA 52001
(563) 588-0048

CRISIS LINE (800) 332-5899

FAX: (563) 583-5951

TYPES OF SERVICE:

24 hr. crisis line and counseling, follow-up and group counseling, shelter/safehouse, information/referral, legal and personal advocacy, & community education.

SERVES THE FOLLOWING VICTIMS:

Domestic abuse victims

FEE INFORMATION: Donations accepted. No fee for services

SERVES THE FOLLOWING COUNTIES:

Buchanan & Delaware